



How to Change the Streaming Media Protocol on EZView?

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Product	SMB	Date	9/26/2023

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Description

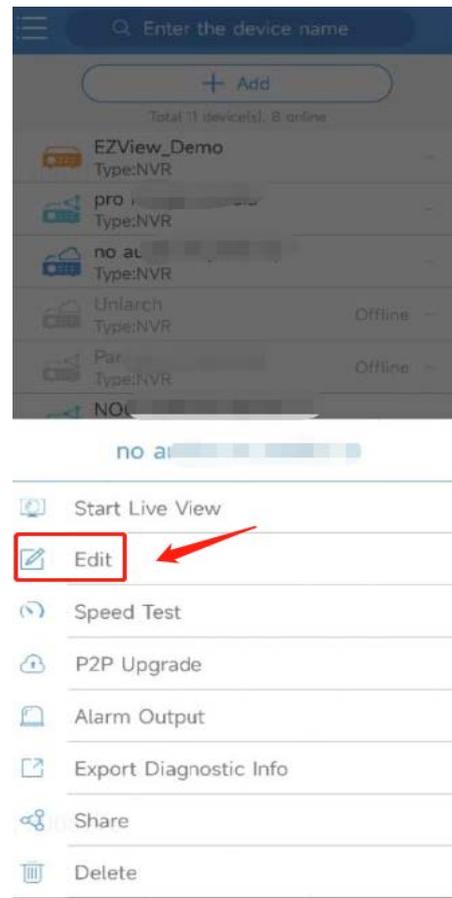
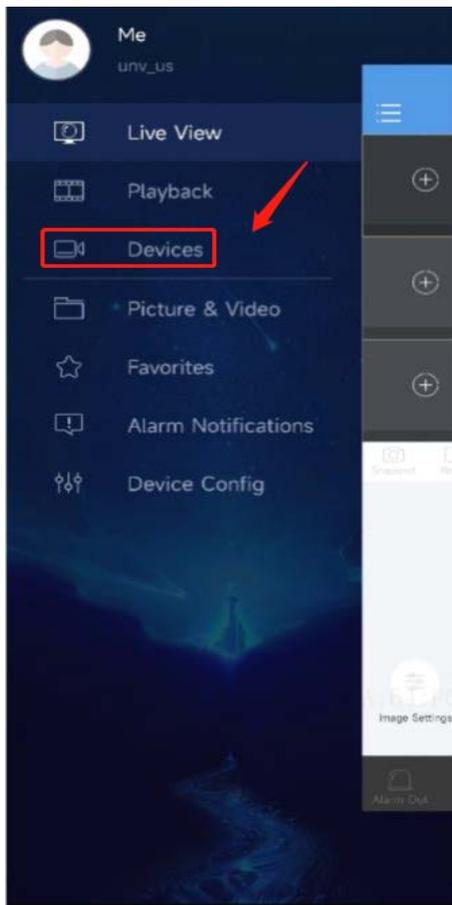
Note: This method is applicable to most of the scenarios. If the method still cannot solve your problem, it is recommended to consult our Tech Support Team.

https://global.uniview.com/Support/Service_Hotline/

Operating Steps

Step 1 Go to the Setup page of the device.

Click **Devices** first, and then click the device you want to set up. Click **Edit** to go to the setup page of the device.



Step 2 Change the streaming media protocol.

Click the current protocol name to change it.

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Name _____

Add By P2P _____

Serial No. 210235 _____

Streaming Media Pro... Default(Protocol 2) >

Live View Auto >

Playback Low >

Channel Version Info >

Note: Different protocols support different features.

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FAQ

What does streaming media protocol (Protocol 2, Protocol 3) mean?

Means SDK2 and SDK3, which are communication protocols between the App and devices. Some features of the App are available only to SDK3, for example, playback of recordings from an onboard SD card of an IPC, remote device configuration, local recording with audio, red-highlighted alarm recording in playback, the calendar search feature in playback (blue dots on the calendar), and view video from a fisheye camera.